

# CHECK OUT THE INTERNET

## coolpad SURF



### FML MOBILE HOTSPOT FAQ's

Access unlimited high-speed Internet connections anywhere with one of FML's three circulating lightweight Coolpad SURF Mobile Hotspots. Each device can connect up to 15 devices simultaneously and has a battery life of up to 48 hours on standby and gets around five hours of use on one charge. Its compact and lightweight design means you can take it with you and get things done while you're on the go.

### WHAT IS A MOBILE HOTSPOT?

A portable Mobile HotSpot taps into a cellular network, just like a smartphone does, and then shares its data connection with other nearby (within 30 feet or so) Wi-Fi-enabled devices, such as a smart phone, laptop or tablet. A HotSpot is not meant to replace home service but is intended to provide access out of the house or during a temporary outage.

### WHAT DOES THE HOTSPOT KIT CONTAIN?

Each kit multiple parts (case, hotspot, USB cable, charging cable), that are reviewed at Check-out and Check-in.

### WHAT CAN I USE A HOTSPOT FOR?

A vacation, business trip or working in an area without reliable wi-fi Internet access, a HotSpot is the perfect solution.

### CAN I RESERVE A HOTSPOT?

No. The library has three (3) devices available on a first-come, first-served basis.

### WHO CAN BORROW A HOTSPOT?

Fanwood residents, 18 and over, *with* a Fanwood Memorial Library Card with no fines.

### IS THERE A CHARGE TO BORROW A HOTSPOT?

The fee is \$5 for the 14 day loan period.

### HOW LONG CAN I KEEP IT?

Fourteen (14) Days (non-renewable).

### WHERE DO I PICK IT UP, AND RETURN IT?

Hotspots can be picked up at the FML Circulation Desk, and MUST BE returned there to a staff member as well. There is a fine for returning the hotspot in the dropbox.

### WHAT IF I'M LATE RETURNING THE HOTSPOT?

- The late fee is \$5 per day.
- There is a \$20 fine for returning the hotspot in the bookdrop (plus any damages)
- There is a \$75 replacement fee if the device is lost or stolen
- The hotspot's service connection will be disabled if it is not returned on time.

### IS THERE A BORROWER'S AGREEMENT?

The Borrower's Agreement must be reviewed and signed with staff at Circulation Desk before check-out and when checking back in. It includes Guidelines, Fines and Liability, Proper Use & Care.